

Released under RTI Act by DOE

HARDER, Donna (dhard16)

From: BROSE, Tracey (tbros2)
Sent: Wednesday, 21 November 2018 3:28 PM
To: 'tamcoach@bigpond.com' (tamcoach@bigpond.com)
Subject: School buses

Hi Chris

Friday 23 November 2018 is the last day for regular timetabled programme for Years 10 and 11 students. Most students will exit the school at 10:00 o'clock and not return. Some students will remain at school and those students will be in school uniform.

In order for the student exit process to occur smoothly, could you please adhere strictly to the following -

- Students are not allowed to catch the buses as public transport.
- Students if they are not in school uniform can not be on the buses.
- Students are not allowed to get off the buses at any other venue other than school.

It is really important at the end of each year that we maintain these strict protocols around bus transport, because that is the most potentially dangerous time for something untoward to happen. Safety is obviously of paramount importance.

Thank you for your assistance with this.

Tracey



Tracey Brose | Principal
Tamborine Mountain State High School
Holt Road, North Tamborine QLD 4272
Telephone: (07) 5545 7222 | Fax : (07) 5545 7200
E: tbros2@eq.edu.au | W: <http://tamborinemtnshs.eq.edu.au>

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HARDER, Donna (dhard16)

From: BROSE, Tracey (tbros2)
Sent: Tuesday, 12 September 2017 10:16 AM
To: 'tamcoach@bigpond.com'
Subject: bus behaviours

Hi Nicole

Thanks very much for the email about bus behaviour students. As you know we find that totally unacceptable and have chased up those students.

Cameron Orth is going to contact you to find out if there has been any feedback with regard to student behaviours since we addressed them on Friday.

Thanks so much.

Tracey



Tracey Brose | Principal
Tamborine Mountain State High School
Holt Road, North Tamborine QLD 4272
Telephone: (07) 5545 7222 | Fax : (07) 5545 7200
E: tbros2@eq.edu.au | W: <http://tamborinemtnshs.eq.edu.au>


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HARDER, Donna (dhard16)

From: BROSE, Tracey (tbros2)
Sent: Monday, 29 January 2018 4:14 PM
To: 'tamcoach@bigpond.com'
Subject: FW: Bus Behaviour - TMSHS expectations

Hi Chris, more feedback.

Thanks

 Tracey Brose | Principal
Tamborine Mountain State High School
Holt Road, North Tamborine QLD 4272
Telephone: (07) 5545 7222 | Fax : (07) 5545 7200
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From: s.47(3)(b) - Contrary to Public Interest
Sent: Monday, 29 January 2018 1:54 PM
To: FIORE, Melinda (mfior4)
Subject: Re: Bus Behaviour - TMSHS expectations

Thank you Melinda for your message regarding Bus Behaviour. I agree with the actions you are taking with regards to the complaints. Although neither of my children have had reason as yet to travel on Bus #2 this year, they both experienced inappropriate behaviour in the last term of last year. However, their complaints also extended to the actual driving of the bus, which I did bring to the attention of the Tamborine Mountain Bus Company

I know the driver has changed for that bus route, though the speed in which the previous driver took along the roads and especially around corners was quite dangerous for the children on the bus, no matter if they were seated or unfortunately standing. I know the Bus Company took my complaint seriously and actioned it straight away. Without full respect as passengers, the school children would not learn to show the same respect.

s.47(3)(b) - Contrary to Public Interest

On Monday, 29 January 2018, 1:27:48 pm AEST, FIORE, Melinda (mfior4) <mfior4@eq.edu.au> wrote:

Good afternoon Parents/Caregivers,

It saddens us to email with some unfortunate information with regard to bus behaviour of a small minority of TMSHS students in the first week back. We are seeking your assistance in order to try and help provide a safe, comfortable and enjoyable afternoon trip home from school for ALL of our students.

As a school, we have a very vigorous start up procedure we go through with all of our students who travel home on the bus. Every afternoon for the first week, students have a specific afternoon bus assembly before leaving school. They are guided and reminded of the schools very high expectation around behaviour by our Deputy Principal Mr Locastro, and that all of our behaviour policies apply on buses. Despite this, the school unfortunately had 4 separate complaints about bus behaviour in the first week. These complaints revolved around swearing, inappropriate use of electronic devices, and pushing and shoving on buses. This type of behaviour is totally unacceptable, and not only compromises the safety of your student, but the safety of ALL students on the bus. It can be potentially distracting for the driver, and again its inappropriate and unacceptable.

As a student support team, we will be putting in place measures to try and alleviate these issues this week. One of these measures will be the appointment of senior bus monitors. These monitors will be asked to email our SSL team if they see any inappropriate bus behaviour, and it will be followed up the next day. This is where we are also seeking your assistance. Could we ask you all to have a conversation with your student, around the importance of appropriate behaviour on the bus. If your student sees or hears anything inappropriate, again they can also email one of the SSL team and it will be dealt with as a matter of urgency.

Thank you so much for your ongoing support.

SSL Team

Kind regards

Melinda Fiore

Student Management Support



Holt Road, North Tamborine QLD 4272

5545 7222 | Fax 5545 7200

mfior4@eq.edu.au

www.tamborinemtshs.eq.edu.au

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HARDER, Donna (dhard16)

From: BROSE, Tracey (tbros2)
Sent: Tuesday, 30 January 2018 9:33 AM
To: 'tamcoach@bigpond.com'
Subject: FW: Bus Behaviour - TMSHS expectations

Hi Chris

Another one.

Thanks

Tracey



Tracey Brose | Principal
Tamborine Mountain State High School
Holt Road, North Tamborine QLD 4272
Telephone: (07) 5545 7222 | Fax : (07) 5545 7200
E: tbros2@eq.edu.au | W: <http://tamborinemtshs.eq.edu.au>

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From: s.47(3)(b) - Contrary to Public Interest
Sent: Monday, 29 January 2018 5:40 PM
To: FIORE, Melinda (mfior4)
Subject: Re: Bus Behaviour - TMSHS expectations

Melinda,

thanks for this update. Our daughter, s.47(3)(b) - Cq is new to the school and is catching bus number 1 towards Oxenford.

We have spoken to s.47(3) about behaviour on the bus and, as a new year 7, she is keen to be doing the right thing.

While discussing this s.47(3) has said that her bus seems to be overcrowded and that the bus usually leaves school with all the seats taken and with children standing in the aisle. She has managed to get a seat every evening so far but she is worried about safety and what might happen if she were a couple of minutes later.

Thanks again letting us know about the current situation. Please feel free to contact us if there's anything s.47(3) can do to improve the situation.

kind regards

On Mon, Jan 29, 2018 at 1:22 PM, FIORE, Melinda (mfior4) <mfior4@eq.edu.au> wrote:

Good afternoon Parents/Caregivers,

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As a school, we have a very vigorous start up procedure we go through with all of our students who travel home on the bus. Every afternoon for the first week, students have a specific afternoon bus assembly before leaving school. They are guided and reminded of the schools very high expectation around behaviour by our Deputy Principal Mr Locastro, and that all of our behaviour policies apply on buses. Despite this, the school unfortunately had 4 separate complaints about bus behaviour in the first week. These complaints revolved around swearing, inappropriate use of electronic devices, and pushing and shoving on buses. This type of behaviour is totally unacceptable, and not only compromises the safety of your student, but the safety of ALL students on the bus. It can be potentially distracting for the driver, and again its inappropriate and unacceptable.

As a student support team, we will be putting in place measures to try and alleviate these issues this week. One of these measures will be the appointment of senior bus monitors. These monitors will be asked to email our SSL team if they see any inappropriate bus behaviour, and it will be followed up the next day. This is where we are also seeking your assistance. Could we ask you all to have a conversation with your student, around the importance of appropriate behaviour on the bus. If your student sees or hears anything inappropriate, again they can also email one of the SSL team and it will be dealt with as a matter of urgency.

Thank you so much for your ongoing support.

SSL Team

Melinda Fiore

Student Management Support



✉ Holt Road, North Tamborine QLD 4272

☎ 5545 7222 | 📠 Fax 5545 7200

✉ mfior4@eq.edu.au

🌐 www.tamborinemtnshs.eq.edu.au

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HARDER, Donna (dhard16)


From: BROSE, Tracey (tbros2)
Sent: Friday, 2 June 2017 2:41 PM
To: 'tamcoach@bigpond.com'
Subject: Buses

Hi Chris

For your information.

Thank you

Tracey

 Tracey Brose | Principal
Tamborine Mountain State High School
Holt Road, North Tamborine QLD 4272
Telephone: (07) 5545 7222 | Fax : (07) 5545 7200
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Just need to flag something with you about the operation of bus duty yesterday, Thursday 1/06/2017.

We got a message through from the ladies at the from office, indicating that Chris from Tamborine Coaches had rung to let us know that there was going to be a change to plans for bus duty in the afternoon, and that Tamborine Coaches would be coming in first yesterday instead of Logan Coaches. We informed the students at the beginning of bus duty over the microphone (staff member), and I walked around to all of the students on both sides of the Main UCA to inform them all that the Tamborine Buses would be collecting students first.

The first major concern that occurred yesterday, was that 2 of the Tamborine Coaches drivers pulled away out of the carpark before the staff member had given them the wave all clear. I had to run up the pathway, across the carpark road and out onto the road as we thought there was a student that had missed the call to get up to the bus. This meant that the buses had to pull over just out of the carpark to wait to see which bus the student needed to get on. Now, certainly the student needs to take some responsibility here because they either weren't listening to the calls, or

they weren't where they were supposed to be. But, the drivers should not have driven away until the staff member gave the all clear that we had loaded all of the students.

We also had one of our special/priority needs students nearly missed her bus. Given the disruptions to routine, she was clearly not coping with the change and was visibly distraught when she realised what was happening. Once again, I had to run up the pathway, and the staff member had to run out onto the road to stop the bus to make sure she got on safely.

The second issue, was that when one of the Logan Coaches bus numbers was called, the students walked normally up to where they get on the bus. Now I didn't see what happened here personally myself, but one of the students indicated that the bus that they were due to get on, drove off and around the carpark to do another lap to get in position behind another bus?? The staff member may be able to confirm this, but what it left was a large number of students waiting on the footpath for their bus. As some of the buses started pulling into their bays, there seemed to be a tussle/push from the students to get to the door first, and what I saw was all of the students, right at the edge of the footpath, with a moving bus coming past them. There were also a number of students that were hitting the bus as it drove past. I will be following up on this issue on Monday, as the first student I need to speak with is absent today. Again, our students need to take some responsibility here as they know about the right/wrong behaviour in this situation.

My main concern, is that given how we have our students in a routine of when their buses are called, where they need to go to get onto the bus, and how they need to do this, we don't really have any major dramas here. This new system that was in operation yesterday, caused major confusion for some of our students, and there were situations where our students were placed in danger because of this change to routine...

Just thought you needed to know this information, and I believe that our kids should not be put in this position again.

Thanks

Ryan Pollock | Student Support Leader



Holt Road, North Tamborine QLD 4272
5545 7222 | Fax 5545 7200
rpol30@eq.edu.au
www.tamborinesths.eq.edu.au

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2017

s.73(1) - RTI - Not relevant to scope of application

RTI Act by DOE

MESSAGE

DATE 3/8

TIME 9:58

A.M.
P.M.

TO leanne

FROM Nicole - Tamborine Coaches



DETAILS

Said yesterday PM
3 students - s.47(3)(b) - Contrary to F
s.47(3)(b) - + ? got off at
Sports Grounds (Drive thought
they were going to sport) but
they ran off saying they are
going to the High School.

SIGNED

URGENT

Tel. _____
Mobile 55451298
Fax _____
E-Mail _____

- Telephoned Please ring
- Will ring back Called in

s.73(1) - RTI - Not relevant to scope of application



2017.

s.73(1) - RTI - Not relevant to scope of application



MESSAGE DATE 18/7 TIME 9:00 A.M. P.M.

TO Leanne

FROM Nic - Tamborine Coaches  5547298 

DETAILS

Pls call re a theft incident on bus yesterday

SIGNED Dem **URGENT**

Tel. _____
Mobile _____
Fax _____
E-Mail _____

Telephoned Please ring
 Will ring back Called in



s.73(1) - RTI - Not relevant to scope of application



Request for Information Act by DOE

2017

Released under RTI Act by DOE

MESSAGE	DATE 10/7	TIME 8:40	AM- P.M.	
TO	Leanne			
FROM	Nicole - Tambone Coaches			
DETAILS	pts call when can.			Tel. 55451298
				Mobile _____
				Fax _____
				E-Mail _____
SIGNED	Dee			<input type="checkbox"/> Telephoned <input type="checkbox"/> Please ring
	URGENT <input type="checkbox"/>			<input type="checkbox"/> Will ring back <input type="checkbox"/> Called in

2017-

MESSAGE DATE 17/8 TIME 9.22 A.M.
P.M.

TO Adam

FROM Nicole / TM Coaches

DETAILS FYI

They are issuing a 2wk suspension to
s.47(3)(b) - Contrary to Public Interest

SIGNED *Dewe* **URGENT**

Tel. _____
 Mobile _____
 Fax _____
 E-Mail _____

Telephoned Please ring
 Will ring back Called in

s.73(1) - RTI - Not relevant to scope of application

Released under RTI Act by DOE

MESSAGE DATE 18/8 TIME 1101 A.M.
P.M.

TO Adam

FROM Chris - TM Coaches

DETAILS Pls call re the
s.47(3)(b) - Contrary to Public Interest

Bus driver is refusing them on bus.
 We must contact parent to collect.

SIGNED *Dewe* **URGENT**

Tel. 0422 936 786
 Mobile _____
 Fax _____
 E-Mail _____

Telephoned Please ring
 Will ring back Called in

2018

Released under RTI Act by DOE

MESSAGE DATE 2/3 TIME 1040 A.M. P.M.

TO Amanda
FROM Nicole (M Coaches)



554 57298

DETAILS

Pls call re s.47(3)(b) - Cont
Students.

SIGNED *Jene*

URGENT

Tel. _____
 Mobile _____
 Fax _____
 E-Mail _____

- Telephoned Please ring
- Will ring back Called in

2018

MESSAGE DATE 4/5 TIME 1120 A.M.
P.M.

TO Hilary

FROM s.47(3)(b) - Contrary to Public Dad

DETAILS Pls tell s.47(3)(b) - Contrary to Public

to catch the bus
Straight home.

Do NOT get off at the stop.

SIGNED Dave **URGENT**

Tel. _____
Mobile _____
Fax _____
E-Mail _____

Telephoned Please ring
 Will ring back Called in

MESSAGE DATE 4/5 TIME 1120 A.M.
P.M.

TO Ali

FROM s.47(3)(b) - Contrary to Public Dad

DETAILS Pls tell s.47(3)(b) - Contrary to Public

to catch the bus
Straight home.

Do NOT get off at the stop.

SIGNED Dave **URGENT**

Tel. _____
Mobile _____
Fax _____
E-Mail _____

Telephoned Please ring
 Will ring back Called in

s.73(1) - RTI - Not relevant to scope of application

Released under RTI

2018

MESSAGE DATE 10/9/18 TIME 12.30 AM P.M.

TO Hilary FROM s.47(3)(b) - Contrary to Public Int



DETAILS Please Tell s.47(3)(b) - Contrary to Public Int
ARE TO CATCH BUS TODAY + GET OFF AT CAFE
SIGNED Sheryl URGENT

Tel. _____
Mobile _____
Fax _____
E-Mail _____
 Telephoned Please ring
 Will ring back Called in

MESSAGE DATE 10/9/18 TIME 12.30 AM P.M.

TO Lee - Anne FROM s.47(3)(b) - Contrary to Public Interest



DETAILS Please Tell s.47(3)(b) - Contrary to Public Int
ARE TO CATCH BUS TODAY + GET OFF AT CAFE
SIGNED Sheryl URGENT

Tel. _____
Mobile _____
Fax _____
E-Mail _____
 Telephoned Please ring
 Will ring back Called in

s.73(1) - RTI - Not relevant to scope of application

Released under RTI Act

2019

s.73(1) - RTI - Not relevant to scope of application

MESSAGE

DATE 23/5 TIME 9.22 AM
P.M.

TO Adam
FROM No - TM Buses



DETAILS FYI - s.47(3)(b) - Contra is
banned from bus next
week - mother is aware.
Student kicked Bus Driver
in groin.
SIGNED Des. **URGENT**

Tel. _____
Mobile _____
Fax _____
E-Mail _____

- Telephoned Please ring
- Will ring back Called in

s.73(1) - RTI - Not relevant to scope of application

Released under RTI

2019

MESSAGE

DATE 22/1/19 TIME 12:31 AM/PM

TO Ali

FROM BUS COMPANY + Mum



DETAILS

s.47(3)(b) - Contrary to Public Int

PLEASE TELL TO CATCH BUS # 5 TO TINGS THEN BUS # 7 WITH TO HOME

SIGNED

SHEM

URGENT

Tel. _____
Mobile _____
Fax _____
E-Mail _____

- Telephoned Please ring
- Will ring back Called in

MESSAGE

DATE 22/1/19 TIME 12:31 AM/PM

TO Michelle

FROM BUS COMPANY + Mum



DETAILS

s.47(3)(b) - Contrary to Public Int

PLEASE TELL TO CATCH BUS # 5 TO TINGS THEN BUS # 7 WITH TO HOME

SIGNED

SHEM

URGENT

Tel. _____
Mobile _____
Fax _____
E-Mail _____

- Telephoned Please ring
- Will ring back Called in

Releases

2019

Released under RTI Act by DOE

MESSAGE

DATE 10/10/19 TIME 2:42 AM/PM

TO BUS DATA STAFF
FROM NIC - T.M. COACHES



DETAILS BUS 1 IS REPLACING
BUS 5.
BUS 1 NOT ARRIVING
UNTIL A LITTLE AFTER
3 PM.

Tel. _____
Mobile _____
Fax _____
E-Mail _____

SIGNED Shelby URGENT

Telephoned Please ring
 Will ring back Called in

Released under RTI Act by DOE

From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Tamborine Mountain Coach Service](#)
Subject: Certificate of Currency & WorkCover Insurance
Date: Tuesday, 15 May 2018 4:20:00 PM

Hello Nicole & Chris,

I am going through my Certificate of Currency file and realise the latest one I have for you ended on 30/4/18. Would you mind emailing your updated certificate through at your earliest convenience. It would also be great to have your latest WorkCover Insurance = dated around 16th September, I don't have that on my file.

Regards,

Sheryl Franklin | Business Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |

<http://www.stbernardss.eq.edu.au>

cid:image001.png@01D067A8.196B3F50



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From: [FRANKLIN, Sheryl \(sfran22\)](mailto:sfran22@eq.edu.au)
To: [Chris Erickson](mailto:Chris.Erickson@bigpond.com)
Subject: RE: St Bernard State School - invoice please
Date: Wednesday, 18 October 2017 12:41:00 PM
Attachments: [image001.png](#)

Thank you Nicole for replying so quickly and giving me the update.

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |
<http://www.stbernardss.eq.edu.au>

Every child can LEARN and Every child can ACHIEVE
Please consider the environment before printing this email!

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From: Chris Erickson [mailto:tamcoach@bigpond.com]
Sent: Wednesday, 18 October 2017 11:54 AM
To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>
Subject: St Bernard State School - invoice please

Hi Sheryl,

I have just checked my emails.

This charter looks like it was canceled by Steve Broxton on the 18/07/17 quote 1246 so we never did this charter for you.

Kind Regards Nicole

Tamborine Mountain Coaches
tamcoach@bigpond.com
Mobile: 0422 936 786
Office: 07 5545 1298
Fax: 07 55452730

On 18/10/2017 10:18 AM, FRANKLIN, Sheryl (sfran22) wrote:

Hi Nic & Chris,

I don't think we've been invoiced for the transport to from Gold Coast Arts Centre on 24th August. Please send at your convenience.

Have a great day,

Sheryl Franklin | Business Services Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |

<http://www.stbernardss.eq.edu.au>

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From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Subject: RE: Tamborine Mountain Coaches - St Bernard State School - Swimming Carnival Day Date
Date: Friday, 15 September 2017 12:09:00 PM
Attachments: [image001.png](#)

Fantastic – thank you Nic.

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |
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From: Chris Erickson [mailto:tamcoach@bigpond.com]
Sent: Friday, 15 September 2017 9:46 AM
To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>
Subject: Tamborine Mountain Coaches - St Bernard State School - Swimming Carnival Day Date

Hi Sheryl,

That date is perfect.

I have amended in our diary.

I have also attached your updated quote.

Have a lovely break!

Kind Regards Nic

Tamborine Mountain Coaches
tamcoach@bigpond.com
Mobile: 0422 936 786
Office: 07 5545 1298
Fax: 07 55452730

On 14/09/2017 3:44 PM, FRANKLIN, Sheryl (sfran22) wrote:

Hello Nic and Chris,

I have a date change for the Swimming Carnival Day – included on Quote 1313. We have had to change that from 24/11/17 to Wednesday 6/12/17 – same times. Are you able to accommodate this change?

I will process the Purchase Order as soon as possible on our return to school next term.

Regards,

Sheryl Franklin | Business Services Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

T 07 5545 7666 | F 07 5545 7600 | E bsm@stberndss.eq.edu.au |

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From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Subject: RE: Tamborine Mountain Coaches -St Bernard State School - Swimming Program 2017 - Updated Plan
Date: Wednesday, 13 September 2017 1:08:00 PM
Attachments: [image001.png](#)

Thanks Nic,

Hope to check before end of today, otherwise tomorrow. Really appreciate you getting this together so quickly.

Regards,

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stberndss.eq.edu.au |
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From: Chris Erickson [mailto:tamcoach@bigpond.com]
Sent: Wednesday, 13 September 2017 12:01 PM
To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>
Subject: Tamborine Mountain Coaches -St Bernard State School - Swimming Program 2017 - Updated Plan

Hi Sheryl,

Time table looks great!

I have attached your quote which covers

- Junior/ Senior swimming 1 week each,
- 4 x shuttles per day
- 4 buses which are required for the swimming carnival. (I will amend the swimming carnival date if required when you hear back from the pool.)

Please let me know if I have missed anything

Kind Regards Nic

Tamborine Mountain Coaches

tamcoach@bigpond.com

Mobile: 0422 936 786

Office: 07 5545 1298

Fax: 07 55452730

On 12/09/2017 1:08 PM, FRANKLIN, Sheryl (sfran22) wrote:

Hello Nic,

Your feedback has been wonderfully helpful. Attached is an updated plan. Please do 'pick the eyes out of it' – it will be great to get the plans right before we send out notifications to the school community – I'd like to get letters out to everyone by the end of this week if possible.

I am waiting to hear back from the manager of the pool to confirm if we can book 24/11/17. As mentioned in previous email, would you also please quote to transport approximately 215 students on that day. The current plan is to leave the school at 9am, and leave the pool at 2.15pm.

Regards,

Sheryl Franklin | Business Services Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

T 07 5545 7666 | F 07 5545 7600 | E bsm@stberndss.eq.edu.au |

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From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Subject: RE: Tamborine Mountain Coaches
Date: Tuesday, 27 November 2018 1:13:00 PM

Thank you Nic,

Merry Christmas to you and all as well. Thank you for looking after us so well, as always.

Sheryl Franklin | Business Services Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |

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From: Chris Erickson [mailto:tamcoach@bigpond.com]

Sent: Tuesday, 27 November 2018 1:07 PM

To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>

Subject: Tamborine Mountain Coaches

Hi Sheryl,

Thank you for yesterday!

I have attached the swimming invoice, camp invoice and one which I was not sure had been finalised as I can not see a payment for it so I thought it was best to send again so you can let me know.

Please contact me if you have any questions.

Talk soon but if I don't have a lovely Christmas break!!!! Not long to go now

Nic

Tamborine Mountain Coaches

tamcoach@bigpond.com

Mobile: 0422 936 786

Office: 07 5545 1298

Fax: 07 55452730

From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Subject: RE: Tamborine Mountain Coaches
Date: Tuesday, 17 July 2018 11:36:00 AM

Thanks Nicole.

Have a lovely day,

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |
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From: Chris Erickson [mailto:tamcoach@bigpond.com]
Sent: Tuesday, 17 July 2018 10:19 AM
To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>; Salli-ann GREGOR <sgreg26@eq.edu.au>; Stefanie Lorimer <stefanielorimer@gmail.com>
Subject: Tamborine Mountain Coaches

Hi All,

Attached is your quote requested.

Please feel free in contacting me if you have any questions

Have a great day!

Kind Regards Nicole

Tamborine Mountain Coaches
tamcoach@bigpond.com
Mobile: 0422 936 786
Office: 07 5545 1298
Fax: 07 55452730

From: [FRANKLIN, Sheryl \(sfran22\)](mailto:sfran22@bigpond.com)
To: tamcoach@bigpond.com
Subject: Re: Tamborine Mountain Coaches
Date: Tuesday, 18 July 2017 12:40:49 PM

Thank you Nicole,

All good.

Regards,

Sheryl Franklin | Business Services Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernrds.eq.edu.au |

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From: Chris Erickson <tamcoach@bigpond.com>

Sent: Tuesday, 18 July 2017 12:28:30 PM

To: FRANKLIN, Sheryl (sfran22)

Subject: Tamborine Mountain Coaches

Hi Sheryl,

Thank you for today's charter! I heard it went well and the kids sounded great!

Attached is your invoice for SBSS/Canungra. If you need me to amend anything please let me know.

Talk soon

Kind Regards Nicole

Tamborine Mountain Coaches

tamcoach@bigpond.com

Mobile: 0422 936 786

Office: 07 5545 1298

Fax: 07 55452730

From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Subject: Re: Tamborine Mountain Coaches
Date: Monday, 20 November 2017 9:39:19 AM

Thanks Nicole,

Everything has run so smoothly, it's always a pleasure to deal with yourself and your Dad.

Regards,

Sheryl Franklin | Business Services Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

T 07 5545 7666 | F 07 5545 7600 | E bsm@stberndss.eq.edu.au |

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From: Chris Erickson <tamcoach@bigpond.com>

Sent: Monday, 20 November 2017 9:32:06 AM

To: FRANKLIN, Sheryl (sfran22)

Subject: Tamborine Mountain Coaches

Hi Sheryl,

Thank you once again for using Tamborine Mountain Coaches.

Both invoices are attached for Currumbin & Swimming.

Please let me know if you have any questions

Have a great week :-)

Kind Regards Nicole

Tamborine Mountain Coaches

tamcoach@bigpond.com

Mobile: 0422 936 786

Office: 07 5545 1298

Fax: 07 55452730

From: [FRANKLIN, Sheryl \(sfran22\)](mailto:sfran22@eq.edu.au)
To: [Chris Erickson](mailto:Chris.Erickson@bigpond.com)
Subject: RE: Tamborine Mountain Coaches
Date: Wednesday, 24 October 2018 8:48:00 AM

Thank you Nicole for the feedback on the excursion, and the invoice.

Regards,

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |
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From: Chris Erickson [mailto:tamcoach@bigpond.com]
Sent: Wednesday, 24 October 2018 8:35 AM
To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>
Subject: Tamborine Mountain Coaches

Hi Sheryl,

Thank you for yesterday's charter.

Paityn loved it!

Attached is your invoice.

Have a great rest of the week

Kind Regards Nicole

Tamborine Mountain Coaches
tamcoach@bigpond.com
Mobile: 0422 936 786
Office: 07 5545 1298
Fax: 07 55452730

From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Subject: RE: Tamborine Mountain Coaches
Date: Tuesday, 26 June 2018 12:57:00 PM

Hi Nicole,

Perfect! I am happy to have received your invoice today as it will be a help in getting my payments done before I head off for my end of the week on Thursday evening.

Regards,

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |
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From: Chris Erickson [mailto:tamcoach@bigpond.com]
Sent: Tuesday, 26 June 2018 11:58 AM
To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>
Subject: Tamborine Mountain Coaches

Hi Sheryl,

3 days to go!!!!!!

I have attached your invoice for today, sorry its earlier than normal but I will be out of the office tomorrow and wasn't sure if you needed to have things finalised earlier rather than later.

Have a great holiday & talk to you next Term!

Kind Regards Nicole

Tamborine Mountain Coaches
tamcoach@bigpond.com
Mobile: 0422 936 786

Office: 07 5545 1298

Fax: 07 55452730

Released under RTI Act by DOE

From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Subject: RE: Tamborine Mountain Coaches
Date: Thursday, 26 October 2017 11:09:00 AM

Hi Nicole,

Of course we can apply 78B - Not for publication

Have a great day,

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |
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From: Chris Erickson [mailto:tamcoach@bigpond.com]
Sent: Thursday, 26 October 2017 10:58 AM
To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>
Subject: Tamborine Mountain Coaches

Morning Sheryl,

Thank you for yesterday's charter.

Attached is your invoice.

78B - Not for publication

Thank you

Kind Regards Nicole

Tamborine Mountain Coaches
tamcoach@bigpond.com
Mobile: 0422 936 786

Office: 07 5545 1298

Fax: 07 55452730

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From: [FRANKLIN, Sheryl \(sfran22\)](mailto:sfran22@eq.edu.au)
To: [Chris Erickson](mailto:Chris.Erickson@eq.edu.au)
Subject: RE: Tamborine Mountain Coaches
Date: Tuesday, 27 November 2018 1:13:00 PM

Thank you Nic,

Merry Christmas to you and all as well. Thank you for looking after us so well, as always.

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |
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From: Chris Erickson [mailto:tamcoach@bigpond.com]
Sent: Tuesday, 27 November 2018 1:07 PM
To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>
Subject: Tamborine Mountain Coaches

Hi Sheryl,

Thank you for yesterday!

I have attached the swimming invoice, camp invoice and one which I was not sure had been finalised as I can not see a payment for it so I thought it was best to send again so you can let me know.

Please contact me if you have any questions.

Talk soon but if I don't have a lovely Christmas break!!!! Not long to go now

Nic

Tamborine Mountain Coaches
tamcoach@bigpond.com
Mobile: 0422 936 786

Office: 07 5545 1298

Fax: 07 55452730

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From: [FRANKLIN, Sheryl \(sfran22\)](mailto:sfran22@eq.edu.au)
To: [Chris Erickson](mailto:Chris.Erickson@eq.edu.au)
Subject: RE: Tamborine Mountain Coaches
Date: Thursday, 30 August 2018 2:06:00 PM

Thank you Nic,

Much appreciated,

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |
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From: Chris Erickson [mailto:tamcoach@bigpond.com]
Sent: Thursday, 30 August 2018 1:43 PM
To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>
Subject: Tamborine Mountain Coaches

Hi Sheryl,

Attached is the amended quote discussed with Kathy.

Please let me know if you have any questions

Kind Regards Nicole

Tamborine Mountain Coaches

tamcoach@bigpond.com

Mobile: 0422 936 786

Office: 07 5545 1298

Fax: 07 55452730

From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Subject: RE: Tamborine Mountain Coaches
Date: Wednesday, 3 April 2019 10:01:00 AM

Thank you Nicole.

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |
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From: Chris Erickson <tamcoach@bigpond.com>
Sent: Wednesday, 3 April 2019 9:47 AM
To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>
Subject: Tamborine Mountain Coaches

Morning Sheryl,

Thank you for yesterday's charter. It sounds like the students had a good time!

Attached is your invoice.

78B - Not for publication

Have a lovely break if I don't see you before the end of the week!

Kind Regards Nicole

Tamborine Mountain Coaches

tamcoach@bigpond.com

Mobile: 0422 936 786

Office: 07 5545 1298

Fax: 07 55452730

From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Subject: RE: Tamborine Mountain Coaches
Date: Thursday, 11 October 2018 9:18:00 AM

Many thanks Nicole.

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |
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From: Chris Erickson [mailto:tamcoach@bigpond.com]
Sent: Wednesday, 10 October 2018 1:04 PM
To: WEST, Michele (mwest23) <mwest23@eq.edu.au>; FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>
Subject: Tamborine Mountain Coaches

Hi Michele & Sheryl,

As discussed, quote attached for Camp.

Please let me know if you have any questions

Kind Regards Nicole

Tamborine Mountain Coaches

tamcoach@bigpond.com

Mobile: 0422 936 786

Office: 07 5545 1298

Fax: 07 55452730

From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Subject: RE: Tamborine Mountain Coaches
Date: Monday, 11 September 2017 12:56:00 PM
Attachments: [image001.png](#)

That is wonderful, thanks Nicole. I'll keep a watch out for the quote later on today.

Regards,

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
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From: Chris Erickson [mailto:tamcoach@bigpond.com]
Sent: Monday, 11 September 2017 11:32 AM
To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>
Subject: Tamborine Mountain Coaches

Hi Sheryl,

Thanks for today.

As mentioned , I will have the swimming quote for you this afternoon.

I have attached as follows:

- A copy of Certificate of Currency(insurance)
- I will send you a copy of our Work Cover insurance next week as it is to be renewed on the 16th of this month, this way you will have an up to date copy on file.
- I have attached information regarding the DA (Blue cards are not required as covered by DA) and the link I access to check our drivers authorities each week as requested by the Queensland Transport Department.

- As discussed all our buses at Tamborine Mountain Coaches are fitted with safety restraints.

If you have any other questions please do not hesitate in contacting me otherwise Tracey Skapa (Passenger Transport Operations) is happy to discuss any queries you may have 5585 1857.

Kind Regards Nicole

Tamborine Mountain Coaches

tamcoach@bigpond.com

Mobile: 0422 936 786

Office: 07 5545 1298

Fax: 07 55452730

On 8/09/2017 5:31 PM, FRANKLIN, Sheryl (sfran22) wrote:

Hello Nicole and Chris,

It's that time of year again – almost into Term 4 already! Attached is a timetable for this year's swimming program – we are running a two week program instead of the previous four; may we please book for this program. And, would you please provide a quote.

Would you also please quote to transport approximately 215 students on Carnival Day which is tentatively Friday 24/11/17. The current plan is to leave the school at 9am, and leave the pool at 2.15pm.

A few other things we should cover with you:

The bus(es) should have seatbelts as per St Bernard State School P&C Association's Policy;

Please provide current Blue Cards for the driver(s) – if needed I can drop down to an afternoon bus pick up to sight them from the driver(s) allocated to the program.

Please provide a copy of your Certificate of Currency (Insurance);

Please provide a copy of your WorkCover Insurance.

Wishing you both a great weekend,

Sheryl Franklin | Business Services Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

T 07 5545 7666 | F 07 5545 7600 | E bsm@stberndss.eq.edu.au |

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From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Subject: RE: Tamborine Mountain Coaches: St Bernard State School - Quote 1464
Date: Thursday, 20 September 2018 12:39:00 PM

Thank you Nicole,

I hope you guys enjoy a well-earned quiet time in readiness for a big Term 4 with all the schools.

Regards,

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au | <http://www.stbernardss.eq.edu.au>

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From: Chris Erickson [mailto:tamcoach@bigpond.com]
Sent: Thursday, 20 September 2018 11:17 AM
To: FRANKLIN, Sheryl (sfran22) <sfran22@eq.edu.au>
Subject: Tamborine Mountain Coaches: St Bernard State School - Quote 1464

Hi Sheryl,

Not a problem at all.

Attached is your updated quote.

Have a lovely holiday.

Kind Regards Nicole

Tamborine Mountain Coaches

tamcoach@bigpond.com

Mobile: 0422 936 786

Office: 07 5545 1298

Fax: 07 55452730

On 20/09/2018 10:47 AM, FRANKLIN, Sheryl (sfran22) wrote:

Hello Nic & Chris,

Would you please adjust Quote 1464 – we believe our Senior Swimming program is going to need 5 x shuttles per day instead of the 4 indicated.

Many thanks,

Sheryl Franklin | Business Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

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cid:image001.png@01D067A8.196B3F50



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From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Cc: [Leanne Riley](#)
Subject: St Bernard State School - Bus Bookings for next week
Date: Monday, 6 November 2017 2:23:00 PM
Attachments: [image002.png](#)

Hello Nicole and Chris,

We have less numbers of senior swimmers than anticipated for next week and have had to adjust the plan accordingly. This means we will require less bus runs than currently booked, the last run being completed by 11.15am.

Bus Timetable

To pool	9.00 - 9.15am	Groups A & B swim until 10.15am
To		
SBSS	Between 9.15am & 10.15am	Return to SBSS for next group
To pool	10.00 - 10.15am	Group C swims until 10.45am
To		
SBSS	10.15 - 10.30am	Take Groups A & B back
To pool	Between 10.30am & 11.00am	Return to pool last group
To		
SBSS	11.00 - 11.15am	Take Group C back to SBSS

I do apologise for not being able to give you this update sooner, our final numbers were confirmed today. Please do give me a call if you have any questions regarding this change.

Regards,

Sheryl Franklin | Business Services Manager
St Bernard State School
1-19 School Rd | Mount Tamborine | QLD 4272
T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernardss.eq.edu.au |
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From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: tamcoach@bigpond.com
Cc: [KELLY, Leanne \(lxkel1\)](#)
Subject: St Bernard State School - Bus Quote 1231
Date: Thursday, 13 July 2017 1:15:46 PM

Hello Nicole & Chris,

A change of plan is needed for this activity; it is now going across two days. Are you able to accommodate us on both 4/9/17 and 5/9/17, each trip is to/from Canungra Creek - same times for each day?

- Please cancel Quote # 1231.

- As Pullenvale Environmental Education Centre will be paying for transport on both days, would you please email adjusted quote to:

Attn: Ron Tooth

Pullenvale Environmental Education Centre

Email: rtoot4@eq.edu.au

I would greatly appreciate you cc'ing Leanne Kelly (our teacher who is coordinating for our school) into your email to Ron Tooth.

Regards,

Sheryl Franklin | Business Services Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

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From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: tamcoach@bigpond.com
Cc: [KELLY, Leanne \(lxkel1\)](#)
Subject: St Bernard State School - Canungra Creek Excursion
Date: Friday, 14 July 2017 8:35:53 AM

Hello Nicole,

Sorry I forgot to phone you back yesterday. The numbers for those two days are:

Day 1: 18 (including 2 teachers)

Day 2: 25 (including 2 teachers)

Regards,

Sheryl Franklin | Business Services Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

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From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Chris Erickson](#)
Cc: [WHITE, Kellie \(klwhi2\)](#); [HARDEN, Annette \(anhar1\)](#); [BERRYMAN, Angela \(aberr12\)](#)
Subject: St Bernard State School - Currumbin 25/10/17
Date: Thursday, 14 September 2017 12:46:00 PM
Attachments: [image002.png](#)

Hi Nic & Chris,

This email is simply confirming that the Currumbin trip is going ahead on 25/10/17 – yes, there is a second one at the end of November as well which you have quoted for and I believe that is still going ahead as well.

One of the teachers has just alerted me to the possibility you may not have been updated on the times for 25/10/17:

Leave SBSS at 8.00am

Leave Currumbin at 2.30pm

Hope you're having a great day,

Sheryl Franklin | Business Services Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

T 07 5545 7666 | F 07 5545 7600 | E bsm@stbernrdss.eq.edu.au |

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From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: tamcoach@bigpond.com
Cc: [MADELEY, Denise \(dmade4\)](#)
Subject: St Bernard State School - Message to Nicole
Date: Monday, 10 July 2017 10:23:35 AM

Hi Nicole,

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Have a great day,
Sheryl

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From: [FRANKLIN, Sheryl \(sfran22\)](#)
To: [Tamborine Mountain Coach Service](#)
Subject: Try [78B - Not for publication](#)
Date: Tuesday, 15 August 2017 2:21:11 PM

Hi Nic,

78B - Not for publication

Regards,

Sheryl Franklin | Business Services Manager

St Bernard State School

1-19 School Rd | Mount Tamborine | QLD 4272

T 07 5545 7666 | F 07 5545 7600 | E bsm@stberndss.eq.edu.au |

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